



PEAK 360TM

Complete Aftermarket Services
for Peak Performance



KEEP YOUR BUSINESS STRONG WITH PROVISUR

Keep your processing equipment running at top performance with Peak 360™ — our full suite of services, parts, training, and more. We understand that when you invest in state-of-the-art technology, it's important to get the maximum value from your machines, keep things running smoothly, and stay profitable. As a leading global manufacturer of food processing technology, we're here for you and your business.

ACHIEVE MAXIMUM UPTIME

Global Technical Support

Wherever in the world you operate, there's a Provisur certified technician who can help you. Most of the technicians on our experienced global staff are the same people who build our machines. So they have the knowledge essential to solving your problem quickly.

- FREE tech phone support 365 days a year
- Remote diagnostic support lets us look inside your machine settings (with your permission)
- Onsite machine repairs
- Emergency after-hours service

98%
SAME-DAY
SHIPPING OF
COMMON PARTS

Genuine Original Equipment Manufacturer (OEM) Parts

High-quality replacement parts are essential to ensuring peak performance of your Provisur equipment. We've invested in research, development, and other resources to identify the best materials and machine tolerances. That's why our parts exceed the highest standards in design, manufacturing, and material quality.

- Intimate parts and machine knowledge
- Stricter tolerances on form, fit, and function
- Same-day shipping on 98% of parts



FIND HIGH-QUALITY CONSUMABLES

Flexible Formax® Forming Tooling

Get new products off the ground and see big ROI with our proprietary tooling and fill systems. Ideal for a wide range of applications.

- The industry's largest portfolio of tooling and fill systems
- Quick lead times and service for any application
- Engineered to the tightest tolerances
- Works seamlessly with all Formax forming equipment

Precision-Engineered Blades

Optimize line performance, slice integrity and portion consistency with Formax® blades manufactured for longer blade life. Formax blades are the most economical choice when used with Provisur slicers and are available in a wide variety of profiles, serration patterns, angles and coating options for changing needs.

- Stainless steel blades
- Proprietary process means blades hold their edge longer
- Regrind to original specs up to 6x for long-term savings

Exceptional Paper Quality and Selection

Attain excellent food safety with Provisur's paper products, trusted in the industry for more than 40 years. Each product is optimized for use on Provisur equipment.

- Globally recognized SQF certification from the Safe Quality Food Institute
- Most orders shipped within 24 hours
- Applications include burger patties, sliced cheese and meat interleaving, layout bacon, cookies, and many more

Other High-Use Replacements

- Grinder cutting parts
- Separator screens
- Augers for separation equipment



10+ PAPER FORMATS

Singles

EZ Release single ply with wax coating

Doubles laminated two ply

Pin feed with 1/4" holes

Accu Notch® paper for use on a range of equipment brands

Vac-Tear® singles or doubles for the F-6

Printed papers for layering patties

Cut sheets for layering patties

Greaseproof, two-sided bacon paper

Layer packs for bacon

Silicone parchment

Roll stock

Custom shapes and sizes — octagon, hex, oval, round



EXTEND MACHINE LIFE

Efficient Equipment Rebuilds

Dial back the clock on your machine with our equipment rebuilding service. Improve performance and increase uptime at a fraction of what you'd pay for a new machine.

- Rebuild to original factory specs
- Convert and upgrade with higher-performing features
- Customize to your specifications

Available rebuilds:

- F26
- F400
- Maxum 700
- 1109 Grinders
- 1109 Mixer/Grinders
- Piranha

Money-Saving Reconditioning

Recondition high-wear components and sharpen blades to their original specifications and performance at less than the cost of new parts.

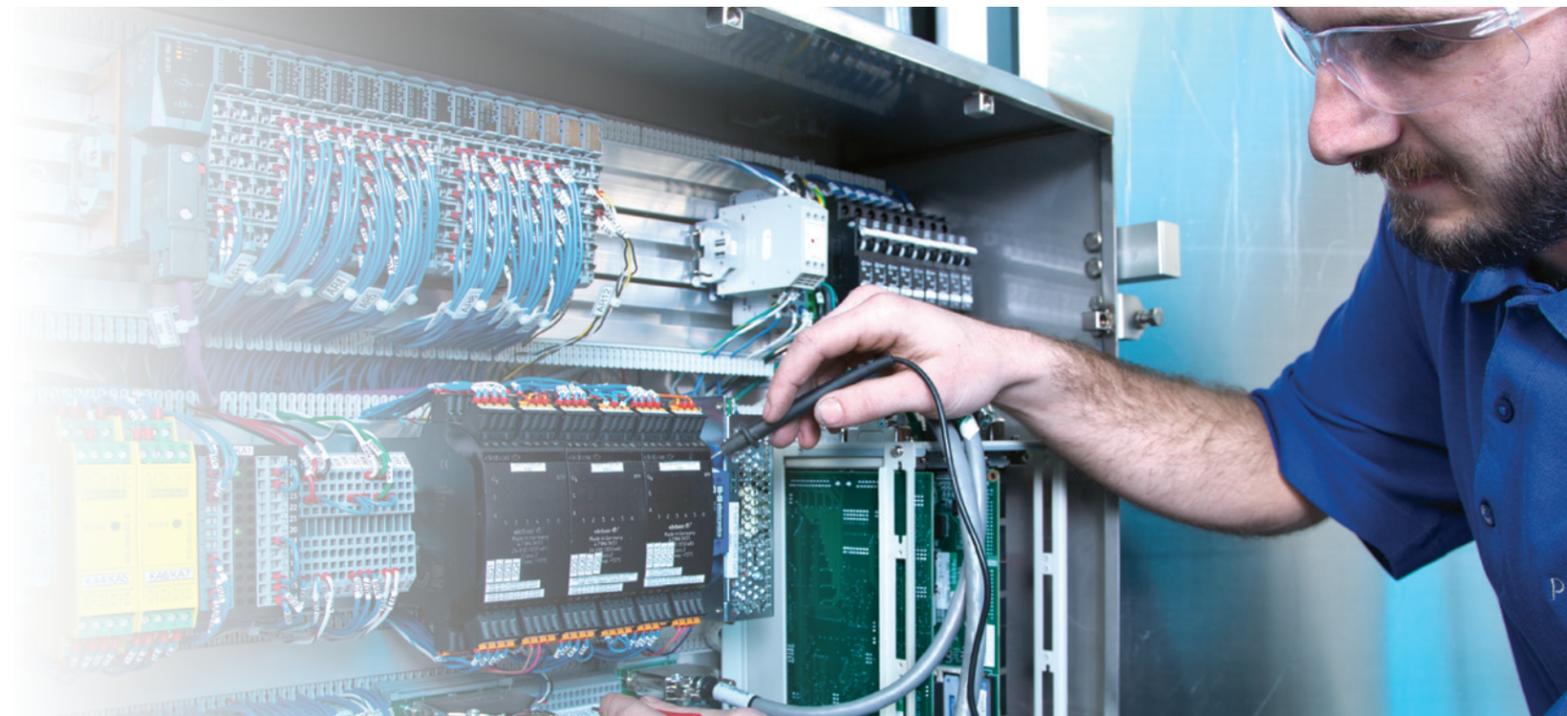
- Recondition high-wear parts such as feed screws, augers, rings, heads, blades and more
- Restore to original specs and improve product quality
- Short lead times on most services



Before



After



TRAINING IS AVAILABLE IN
**MULTIPLE
FORMATS**

BUILD STAFF SKILLS AND KNOWLEDGE

ROBUST TRAINING OPTIONS

Provisur's commitment to excellent customer service isn't just about keeping your machine in top shape. Our service extends to making sure your staff knows how to use and maintain your investment.

Our technical learning team believes in active learning, and our programs include hands-on activities whenever possible. We also assess participants to ensure true mastery of the equipment. A variety of programs are available on top of the complimentary basic training available to every new Provisur customer. Training includes materials and certification documents.

ONE MISSION

Provide best-in-class learning programs that enhance the knowledge and skills of Provisur employees and customers worldwide.

TWO TRAINING PATHS

OPERATOR

Machine setup and operation
Equipment sanitation
Troubleshooting

MAINTENANCE

Mechanical components
Hydraulic components
Electrical/electronics
Troubleshooting

THREE FLEXIBLE PLATFORMS

IN PERSON – Classroom and hands-on learning at your plant or our facilities

VIRTUAL – Live or self-directed web-based programs

CUSTOM – Design a program around your specific needs



PROVISUR PEAK PERFORMANCE™ PROGRAM

Take charge of your investment with our proprietary Peak Performance™ Program for preventive maintenance — a maintenance plan designed around *your* needs. Whatever your machine or plant requirements, we work with you to configure the right plan, schedule, and pricing. We'll even work within your current billing cycles.

FIND REGIONAL SERVICE AND EMERGENCY REPAIR CONTACTS

provisur.com/service



DESIGN YOUR OWN WORLD-CLASS MAINTENANCE PLAN

EXTENSIVE SERVICE MENU

Proactive preventive maintenance

Technical service visits and annual review

Equipment evaluations

Parts and inventory assessments

Process audits for yield improvement and line efficiency

Rebuilding and reconditioning

Priority 24/7 guaranteed emergency service

VALUE-ADD BENEFITS

Improved uptime, reliability, and performance

Configured around your specific needs and budget

Preferred pricing on parts, services, training

Lowest total cost of ownership

Increased line efficiency, yield, and throughput

ENJOY UP TO
50%
INCREASE
IN UPTIME

FIND REGIONAL SERVICE AND EMERGENCY CONTACTS

provisur.com/service

SALES, SERVICE AND AFTER HOURS SUPPORT

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